



Hotel Directory

Executive Residency by Best Western Amsterdam Airport

Dear guest,

We wish you a warm welcome at our hotel Executive Residency by Best Western Amsterdam Airport. It is a pleasure for us to make your stay very comfortable. In this guest directory you can find the necessary information about our services and facilities.

Please note the reception is open 24 hours a day with a front desk agent available during the night. If you have any questions or need assistance, you can contact reception by phone or WhatsApp 24/7 at +31 (0)6 34 30 68 87. You can also dial number 9 from your room to contact the receptionist at any time.

Please note you can open the front door of the hotel from the outside yourself with your room key.

If there are any questions, do not hesitate to contact us. On behalf of the entire team we wish you a pleasant stay and hope to welcome you again at our hotel.

Information for you from A to Z

Adaptors

The voltage in the Netherlands is 230V.

Baby cots

Upon request we can place a baby cot in your room for an additional fee of € 12,50 per night.

Bank/ATM

The closest ATMs are:

Geldmaat

Address: Dik Tromplein 12A, 2132 DL Hoofddorp

Geldmaat

Address: Markenburg 113, 2135 DS Hoofddorp

Geldmaat

Address: Nieuweweg 63, 2132 CM Hoofddorp



OPAALLAAN 1198 2132 LN HOOFDDORP THE NETHERLANDS

T +31 (0)23 206 03 03 E info@schipholresidences.com KVK 74747568 BTW NL860012888B01

www.schipholresidences.com



Bar

At our hotel bar we offer different drinks and snacks. The bar is open 24/7.



Bed linen

You can find extra pillows in your wardrobe. Extra quilts, blankets and towels are upon request available at the reception.

Bike rental/parking

Would you like to explore Hoofddorp and its surroundings by bike? At the reception it is possible to rent a bike for €13.00 for 3 hours or €16.00 for a full day.

Bill payment

We accept cash, debit cards and credit cards.

Breakfast

Every day: 07.00 - 10.00

Breakfast price: €22.50 per person/per day.

Our continental breakfast buffet includes coffee/tea/milk/juices, organic yoghurt, boiled egg, scrambled eggs, bacon, fruit, sweet treats, various breads and croissants, Dutch rusk and various toppings. We also offer gluten-free* and halal options upon request.

Check in/out times

Check in: from 15.00

Check out: till 11.00

Based on availability you can book a late check out for €10,00 per hour per room.

City tax

City tax is paid at check-in unless already prepaid. The amount is determined by the municipality of Haarlemmermeer. The hotel pays the tax to the municipality.

Climate control

All rooms are equipped with air conditioning and can be individually controlled by the panel.

Coffee facilities

In each room there is a kettle and a Nespresso coffee machine supplied with coffee cups and tea bags.

Complaints and feedback

For complaints and feedback you can always contact the reception.

Currency exchange office

Guests can exchange currency at several GWK Travelex locations throughout Schiphol Airport. Exchange offices are available both before and after security.

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Doctor/pharmacy



If you need medical assistance the reception can contact a doctor. In case of emergency please call 112.

Nearest pharmacy:

Pharmacy Toolenburg B.V.

Address: Markenburg 145

2135 DX Hoofddorp

Phone: +31 23 562 6026

Schiphol Pharmacy

Address: Aankomstpassage 1, 1118 AP Schiphol

Phone number: +31 20 653 5187

Opening hours: approximately 08:00-20:00 daily (not 24/7).

Schiphol Pharmacy (24/7)

Address: Vertrekpassage 2, 1118 AP Schiphol | Phone: +31 20 649 2566 | Open 24 hours a day, 7 days a week.

For urgent medical conditions which cannot wait until the next day, you can contact the general practice center “huisartsenpost Haarlemmermeer” +31 23 201 03 33.

Fitness

The fitness area is located on the 1st floor and is 24/7 accessible.

Fire alarm

In case of fire follow the instructions below:

-If necessary, activate a fire alarm or/and inform the reception (Dial 9) -Close all windows and doors.

-Do not use the elevators but leave the hotel as soon as possible by using the emergency exits. -Follow the instructions of the hotel management, police and fire brigade. In your room on the back of your door you can find the plan which indicates the nearest emergency exits and escape routes.

Fire extinguishers

On every floor you can find fire extinguishers.

First aid

The first aid box is available at the reception. There is also an AED.

Hair dryer

You can find the hair dryer in the bathroom.

Hospital

In case of emergency please call 112.

The closest hospital:

Spaarne Gasthuis Hoofddorp

Address: Spaarnepoort 1, 2134 TM Hoofddorp

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Phone number: +31 (0)23 224 0000

You can reach the hospital by bus or car in 10 minutes. You can take bus 300 from The Hague and get off at the bus stop "Spaarne Gasthuis Boven, Hoofddorp."



Ice cubes

Ice cubes are available at our hotel bar.

Internet

Throughout the hotel there is free Wi-Fi access. Please select the network "BW Hotel Guest" and with the password 'Welcome@Hoofddorp' you will get access to Wi-Fi.

Key card

You can open your door with the key card. Please be aware not to put your key card near your phone to prevent the deactivation of the card.

Kitchenette

The utensils and cookware need to be requested at reception, but a basic cleaning set will be found in the room.

Laundry Room

On the 1st floor, we offer complimentary use of the laundry room equipped with washing machines, dryers, an iron and an ironing board.

Lost & found

For lost & found you can contact the reception.

Luggage

We would like to offer you the opportunity to store your luggage for free at our luggage storage. If desired we can also assist with your luggage.

Parking

The hotel offers 80 parking spaces, including accessible parking spaces. Parking is available for €15 per night.

Pets

Pets are not allowed in the hotel, except for guide dogs.

Phone

From the room you can only make internal calls. If you would like to make an external call, please contact the reception. You can call the emergency number 112 at all times.
Reception: 9

Post office

Stamped post cards and letters can be handed to the reception.

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Public transport



Bus: at 150 meters from our hotel, there is a bus stop. You can take bus 300 or 397 which drives to and from Schiphol Airport every 10 minutes.

Train: the closest train station is Hoofddorp Station where you can take the train to Amsterdam Central Station. You can also take the direct train from Schiphol Airport to Amsterdam center.

For the current times and price rates you can check www.9292.nl or www.ns.nl. You can also always contact the reception for further assistance.

Reception

The reception is open 24 hours and accessible by phone by dialing number 9.

Safe

All hotel rooms have a safe. You enter a personal code and end with a #. With this code you can open and close the safe. The hotel cannot be held responsible for lost and damaged personal belongings.

Safety

For your safety we make use of cameras. Please contact the reception immediately in case of suspected situations.

Sightseeing

Because of its location close to Schiphol Airport, Hoofddorp, the main town in the municipality of Haarlemmermeer, is the perfect destination for day trips. Hoofddorp is just 15 km away from Haarlem and 27 km from Amsterdam. The beach is easily accessible by public transport and car. Also the most colorful and electronic music festival of the Netherlands takes place in Haarlemmermeer every year in August.

Smoking policy

The hotel is a non-smoking hotel. It is not allowed to smoke in the rooms and on the balconies. Smoking in the hotel will cost you a fine of € 250,00. Smoking is allowed in the dedicated smoking areas and on the terrace.

Taxi

Upon request we can reserve a taxi for a special price.



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